

Golf Lesson Packages & Golf Lesson Voucher Policy

All golf lessons are undertaken at the customers risk and shall have been approved to be deemed fit by their general practitioner to carry out movements associated with the sport of golf.

To clarify terms and conditions for golf lessons purchased with Kubata Golf are as follows:

- The expiry date for all golf lesson vouchers and lesson packages is 12 months from date of issue/purchase which can be found on the voucher if provided.
- All special lesson packages are valid 12 months from date of purchase. (special offers/promotions).
- All golf lessons and golf lesson vouchers are non-transferable and non-refundable.
- Kubata Golf is not responsible if lesson vouchers are stolen, destroyed or mislaid.
- All lessons must be paid for at the time of booking either via online booking system or with the golf coach at the time of the session.

If you find that through illness you are unable to take your lessons within the time scale set out above please contact your golf coach immediately who will advise on a course of action and any confirmed extension if applicable. Any communication made regarding these terms outside of the validity period there will be no extension and it would be a loss of lessons.

Lesson Cancellation policy

As a Professional organisation I would expect maximum courtesy from clients as we operate a full courtesy towards “you” our clients.

To ensure a consistent business relationship the following conditions are in place.

- A client cancelling a golf lesson directly with Kubata Golf must be received by email/text message or by calling 07927494780 48 hours prior to the lesson date. If the full notice is not given then the client will lose that particular lesson forming part of the package or be liable for full payment of the lesson fee.
- A client cancelling with more than 48 hours but less than 72 hours of a scheduled lesson there will be liable for a late cancellation fee of half of the full lesson price.
- In retrospect of “potential” whether cancellation, the client should contact Their coach by phone to check on course conditions if in doubt. Any lesson deemed to be detrimental due to Health & Safety concerns may be cancelled at short notice by their coach and no lesson will be lost.

· If sudden illness prevents the client from attending their lesson outside the above periods please call, their coach may consider an allowance for a lengthened period.

All coaching plan sessions must be taken month by month and can not transfer to another month. Any sessions not booked/taken within that month will be lost.

Golf equipment purchases from Kubata Golf Policy

All golf club purchases are custom built to order and therefore no refunds will be given once order has been built. If you change your mind with your purchase please contact us as soon as possible to make sure you are entitled to a refund. please see our cancellation policy below.

CANCELLING YOUR ORDER

You have the right to cancel your order within 14 working days, beginning on the day you placed your order. If custom order has been built then no refund can be given. To cancel an order please contact our support team as soon as you can.